

Knowledge Oasis Muscat 4
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Sultanate of Oman

*(Hereinafter referred to as:
„the Company”)*

Muscat, 17th of January 2023

Omex Sp. z o.o. Sp.k
ul. Tadeusza Wendy 15
81-341 Gdynia

REFERENCE LETTER

This is a letter of confirmation for Omex Sp. z o.o. Sp.k. as a contractor of a monitoring system based on IBM Tivoli Netcool technology for the national operator Oman Telecommunications Company (Omantel).

Technical scope consisted of:

- Installation Fault Management env based on IBM Netcool for all fix and mobile networks.
- Migration and configuration probes for the following technologies
 - Orion
 - Roamware
 - VAS
 - Indirect
 - Infovista
 - Ericsson SOM
 - Ciscoworks
 - Juniper
 - VFW
 - Tellabs 8100
 - Ericsson ENM
 - Huawei U2000 TX
 - Huawei NCE Access
 - Huawei NCE IP
 - Huawei U2020 Mobile Core
 - Huawei U2020 Wireless
- Integration with HP Service Manager
- Business Dashboards
- Service Management
- Installation of Network Manager
- Discovery
- Creation views for network technologies
- RCA
- Reporting based on Cognos
- AD integration
- Teoco integration

The installation consists of 3 environments in the high availability version for more than 8 000 devices.

The project ended on November 28th 2022. Products were delivered within agreed budgets and in perfect quality. We are satisfied with the cooperation so far and we believe that our mutual relations will be continued and developed in the future.



This reference can be used in future qualification process.



Jarosław Lehmann

Country General Manager

Tuatara Business Solutions LLC

